

Top 4 Use-Cases To Streamline Healthcare Claims Processing With Generative AI

SHIFT



1. Automate Medical Record Review

GenAI cuts **60-70%** of claims admin costs and cycle time by ensuring accurate code usage and assessing coverage **efficiently**.



2. Enhance Care Accuracy and Fairness

Medical advisors spend ~9 hours/week on interpreting case notes to support claims handlers and investigators.

GenAI transcribes notes **accurately**, matches diagnoses with procedures, detects comorbidities, and **maintains care fairness**.





3. Policy Alignment Tracking

Global insurance leaders across policy, claims, fraud, financial crime and IT all see policy admin as a key area for improvement. GenAI tracks policy changes to **align with claim data, reducing errors and ensuring **compliance**.**



4. Train Models for Scale and Reliability

New capabilities for decision-making are crucial. Legacy AI models need two months to train; GenAI models can do it in just **2 days**.

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world's leading health
insurers to make faster,
more accurate decisions**

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