

## Three essentials for a modern dental claims editing strategy

A stylized illustration featuring a large white tooth as the central element. To the left of the tooth is a red shield with a white checkmark, symbolizing protection and health. Behind the tooth is a clipboard with a blue clip at the top and a sheet of paper with horizontal lines. To the right of the tooth are various medical supplies: a yellow and white capsule, a blister pack containing five white pills, a blue and white capsule, and a small blue pill bottle. At the bottom of the illustration are a blue pill bottle and a red pill bottle, both with white caps. The entire scene is set against a light blue background with soft, abstract shapes.



- CDT codes and dental policies are changing annually, with over 60+ CDT changes expected in 2026 alone.
- Falling behind or missing changes leads to manual workarounds, overpayments, or even legal exposure.
- Generative AI accelerates and can automate the identification and application of new codes, guidelines, and fee schedules—reducing manual resources and keeping edits aligned with the latest policy.

## 2. Edit ideation, testing & validation

- New edits can cause false positives and provider abrasion if not deployed with precision.
- ‘Sandbox’ testing environments enable no-impact edit testing, A/B comparisons, and “concept bakeoffs” before edits go live.
- Ongoing data analysis identifies high-cost trends and gaps, guiding smarter edit creation.

### 3. Auditability & workflow management

- Strong workflow management, version control, and audit trails help plans explain and manage changes.
- Enhances collaboration across teams—from claims ops to policy and network management.
- Transparency and traceability are essential for compliance, internal alignment, and cross-team execution.

**The value:** Boosts internal efficiency, trust, cross-functional decision-making.

Modern editing strategies powered by AI, testing & validation, and transparent workflows are the path to reduced errors and greater savings for dental plans. Dental plans that adopt these tools not only avoid costly disruption—they gain a stronger foundation in payment integrity, improved provider relations, and streamlined operations.

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