

## Shift Payment Integrity

# AI agents to maximize savings, minimize errors

Shift Payment Integrity empowers health plans to prevent improper payments and capture recovery opportunities with accuracy, transparency, and impact. Leveraging healthcare-trained AI and deep industry expertise, Shift equips teams with AI that fits existing workflows—prioritizing high-value edits, reducing administrative burden, and accelerating decisions for measurable plan savings.

## Agentic AI to power payment integrity

### Maximize savings

Prevent and capture more value with agent-powered edits and detection logic that uncovers emerging billing patterns before they become costly trends

### Optimize detections

Improve accuracy with agentic AI that automatically updates claims edits and detection logic to reflect shifting policies, code sets, and care delivery models

### Reduce provider friction

Lower appeals and administrative pushback by delivering transparent, explainable decisions backed by specific policy and clinical context

### Accelerate workflows

Give PI teams a clearer path from finding to action — with agent-driven guidance, transparent reasoning, and the controls to move faster without sacrificing oversight

## A complete approach

### Claims editing

Maximize savings with agent-powered edits continuously updated for policy and code changes

### Data mining

Analyze claims data to uncover anomalies, outliers, and trends driving recovery opportunities

### FWA detection

Detect fraud, waste, and abuse through agent-driven scenarios and network-level analysis

### Integrated workflow tools

Streamline workflows, manage caseloads, and track activity within a unified platform

## Top health plans choose Shift

### Unmatched AI-ready data

Built on billions of healthcare-trained, AI-ready data elements, Shift AI is purpose-built to deliver high-quality outcomes that health plans trust

### Deep healthcare expertise

Decades of industry experience with plan processes, systems, and data enables Shift AI and our accredited experts to anticipate and drive lasting transformation

### Human + AI collaboration

Human-in-the-loop by design, Shift AI works alongside experts, ensuring every action is transparent and auditable

### Demonstrated impact

Trusted by leading health plans to turn reactive processes into real-time results: lower losses, faster cycles, and stronger payer-provider relationships

# Smarter Payment Integrity

## Data unification

Expert mapping, cleansing and enriching of health plan data, with no restrictions to format or type.

## External data integration

Deeper, more accurate analysis with integrations of updated policy, regulatory, mapping, online review, business and other external data sets.

## Agent-powered claims edits

Edits automatically updated to reflect code changes, policy shifts, and emerging billing patterns for consistently high performance.

## Agent-powered FWA scenarios

Continually improving and evolving scenarios to capture evolving schemes with accuracy

## Explainable alerts

Intelligently scored and prioritized alerts, including intuitive explanations of detection and supportive detail in one place.

## Network detection

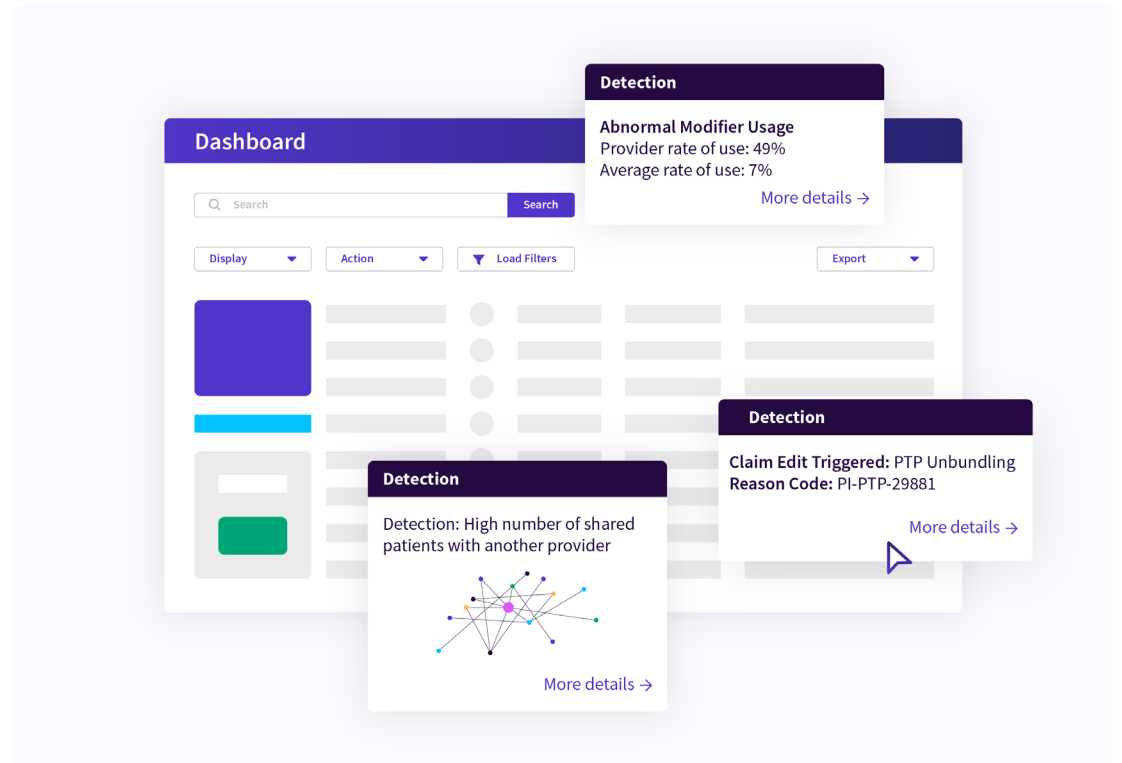
Sophisticated relationship analysis to uncover kickbacks, collusion or other suspicious activity between members, providers, facilities or other entities

## Image & document analysis

Fast, accurate, AI-powered analysis of images and documents, automating the ingestion and analysis of unstructured data

## Visibility & control

User-specific reporting dashboards, giving teams views into specific trends within providers, specialties, geographies and more. Track team performance and caseloads for optimized allocation and resourcing



## About Shift Technology

Shift delivers AI agents that transform insurers' most critical work. By combining deep industry expertise and unmatched data resources, Shift provides proven results that have earned the trust of hundreds of the world's leading insurers. Our insurance-grade AI is accurate, explainable, and secure—empowering human experts to move with unmatched speed, total confidence, and a renewed focus on the people they serve. Learn more at [www.shift-technology.com](http://www.shift-technology.com)

**SHIFT**