

Shift Injury

AI agents for injury claim management

Shift Injury uses agentic AI to review personal injury and workers' compensation documentation, develop and continuously adapt claim progression, and guide handlers to accurate outcomes for the injured party and insurers

Agentic AI injury management

Improve case accuracy

Analyze claim details - including written and recorded statements, medical records, and legal documents - to achieve an accurate liability estimation and compensation framework

Decrease claims leakage

Identify claims with leakage risk due to inaccuracies or delays, and advise claims handlers on how to act with speed

Deliver outcomes

Continuously adapt claims handling as new information is received, to prepare for appropriate claim closure and final settlements, as well as appropriate reserves

A complete approach

Comprehensive assessment

Unify documents and data from injured parties, data partners, employers, medical and legal professionals for accurate analysis

Liability

Guidance for high-stakes cases requiring urgent expert review

Compensation history

Compare demand to similar claims and claim outcomes

Attorney analysis

Assess attorney history for accurate negotiation

Top insurers choose Shift

Unmatched AI-ready data

Built on billions of insurance-trained, AI-ready data elements, Shift AI agents are built to deliver high quality outcomes that insurers trust

Deep insurance expertise

More than a decade of industry experience with insurer processes, systems, and data enables Shift AI and teams to anticipate and drive lasting transformation

Human + AI collaboration

Human-in-the-loop by design, Shift AI works alongside experts, ensuring every action is transparent and auditable

Demonstrated impact

Trusted by the world's leading insurers to turn reactive processes into real-time results: lower losses, faster cycles, and superior customer experiences

Agentic AI drives injury claims accuracy with confidence

Explainable AI

Insurance-specific AI models with clear, transparent reasoning.

Shift Assistant

Answers questions about the claim, documents, and policy.

Document analysis

Analyze police reports, statements, photos, medical records, and demand packages.

Early intervention

Alerts for high-stakes cases requiring urgent expert review and action.

Next best actions

Prioritize next steps to guide handlers to accurate and consistent outcomes.

Integration

Integrate with medical bill review vendors and core system partners.

Intelligent learning

Claim strategy adapts to progression and results of claims.

Robust agents

Scalable for consistency and efficiency.

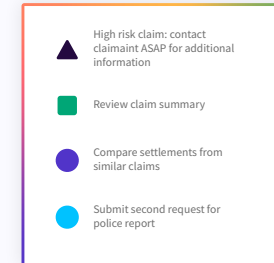
Assess

Analyze all relevant claims data and documents



Prioritize

Prioritize actions and tasks for handlers



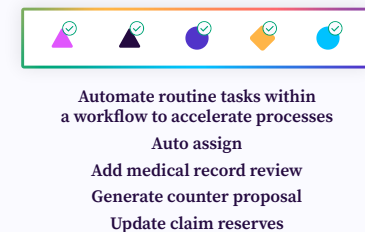
Advise

Provide next best action to guide human experts



Act

Automate routine tasks within a workflow to accelerate processes



About Shift Technology

Shift delivers AI agents that transform insurers' most critical work. By combining deep industry expertise and unmatched data resources, Shift provides proven results that have earned the trust of hundreds of the world's leading insurers. Our insurance-grade AI is accurate, explainable, and secure—empowering human experts to move with unmatched speed, total confidence, and a renewed focus on the people they serve. Learn more at www.shift-technology.com