

Shift Fraud & Risk

AI agents to empower the SIU

Shift agents enable investigators to detect and prevent fraudulent claims and policy risks with accuracy, speed, and impact.



~70%

claims coverage across all 50 states with IDN



350M+

policyholders globally benefit from Shift solutions



6/10

top US P&C insurers

A complete approach

Insurance Data Network (IDN)

Unlocks access to insights from the richest cross-carrier data

Detect and prioritize

Analyzes for fraud and automates triage for high-risk cases

Build case details

Develops an investigation plan, guides investigators, and automates tasks

Enhance insights

Proposes new fraud scenarios and answers questions about alerts

Agentic AI to fight fraud efficiently

Expand fraud visibility

\$2B in fraud uncovered in the U.S. in 2025

Uncover cross-carrier fraud with IDN, and unify data partners, documents, claims and policy data

Optimize detection

4x higher acceptance rate

Detect and prevent fraud with best in class AI expertise for policies, claims, and documents. Data-driven assessment identifies high-impact cases for investigation

Increase impact

Delivering up to 61% impact rate

Proactively analyze suspicious activities to prevent fraud and support case investigations with insights

Accelerate investigations

5x faster investigations

Automate routine investigative tasks and empower investigators with next best actions

Top insurers choose Shift

Unmatched AI-ready data

Built on billions of insurance-trained, AI-ready data elements, Shift AI agents are built to deliver high quality outcomes that insurers trust

Deep insurance expertise

More than a decade of industry experience with insurer processes, systems, and data enables Shift AI and teams to anticipate and drive lasting transformation

Human + AI collaboration

Human-in-the-loop by design, Shift Agents work alongside experts, ensuring every action is transparent and auditable

Demonstrated impact

Trusted by the world's leading insurers to turn reactive processes into real-time results: lower losses, faster cycles, and superior customer experiences

Smarter Fraud & Risk management

IDN-powered alerts

Claims are enriched with cross-carrier insights to uncover schemes before they spread.

Document analysis

Automatically extract and validate invoices, IDs, medical records and metadata.

Autonomous investigation

Repetitive steps performed automatically to drive efficiency.

SIU visibility and control

Real-time metrics on workload and AI scenarios to optimize teams.

Robust agents

Detection, triage and cases coordinated seamlessly with intuitive UIs to assist.

Explainable AI

Insurance-specific AI models with clear, transparent reasoning investigators can trust.

Generative AI summaries

Concise case briefs and next steps delivered automatically for faster triage.

Domain specific assistant

Interactive UI agents to consult and assist with research.

Proven impact

AI, visualization and workflow combined to stop millions in network fraud exposure.

About Shift Technology

Shift delivers AI agents that transform insurers' most critical work. By combining deep industry expertise and unmatched data resources, Shift provides proven results that have earned the trust of hundreds of the world's leading insurers. Our insurance-grade AI is accurate, explainable, and secure—empowering human experts to move with unmatched speed, total confidence, and a renewed focus on the people they serve. Learn more at www.shift-technology.com

SHIFT

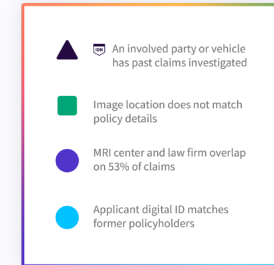
Assess

Analyzes policies, claims and documents for fraud risk



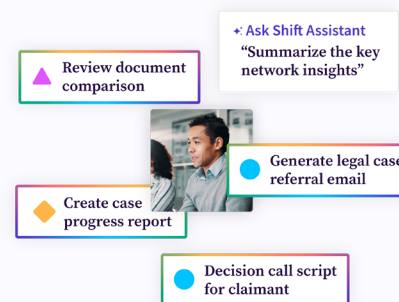
Prioritize

Provides explainable analysis brief and 1-click case creation



Advise

Develops actions and answer questions to guide investigators



Act

Automates data requests, reports, and routine communications

